

**To:** Jenkins, Laura Flynn[Jenkins.Laura@epa.gov]; Williams, Caroline[Williams.Caroline@epa.gov]; Mylott, Richard[Mylott.Richard@epa.gov]  
**Cc:** Faulk, Libby[Faulk.Libby@epa.gov]; Russo, Rebecca[Russo.Rebecca@epa.gov]; Smith, Paula[Smith.Paula@epa.gov]  
**Sent:** Tue 8/11/2015 7:59:26 PM  
**Subject:** RE: Top questions/comments from callers/emailers as of this morning 8/11/15

I've asked Gina whether a JIC line is being set up now in the new space.

Lisa McClain-Vanderpool

Public Affairs Specialist/Media Officer

Office of Communications and Public Involvement

US Environmental Protection Agency, Region 8

1595 Wynkoop Street

Denver, Colorado 80202

Office 303.312.6077

Cell 303.501.4027

**From:** Jenkins, Laura Flynn  
**Sent:** Tuesday, August 11, 2015 1:38 PM  
**To:** Williams, Caroline; Mylott, Richard; McClain-Vanderpool, Lisa  
**Cc:** Faulk, Libby; Russo, Rebecca; Smith, Paula  
**Subject:** RE: Top questions/comments from callers/emailers as of this morning 8/11/15

Thanks, I'll send to Melissa and Jennifer.

Laura Jenkins

Media Officer

USEPA-Region 8

1595 Wynkoop St.

Mailcode: 8-OC

Denver, CO 80202

Landline: 303-312-6256

Cell: 202-360-8453

Fax: 303-312-6961

**From:** Williams, Caroline

**Sent:** Tuesday, August 11, 2015 1:36 PM

**To:** Mylott, Richard; McClain-Vanderpool, Lisa; Jenkins, Laura Flynn

**Cc:** Faulk, Libby; Russo, Rebecca; Smith, Paula

**Subject:** Top questions/comments from callers/emailers as of this morning 8/11/15

These are the common themes:

Businesses who want to help with the clean-up. Who do they contact?

Citizens say our website seems to purposely give no EPA phone number for specific contacts in order to dodge answering questions.

Citizens want a specific place to formally leave a comment.

Financial Claims. "I've been financially impacted by the release. Who is going to pay?"

Many press calls in general. Some calls from the press wanting to know if it's just a phone-in press conference or will there be a place where press people can gather.

Citizens want to know if their vacation destinations have been impacted. River rafting, etc.

Scientists want info about specific data regarding concentrations and contaminants.

Want specific names of who at EPA is responsible for the Gold King Mine release? Who will be fired?

Citizens asking if drinking water is safe?

Other government agencies asking who is the EPA contact person to answer questions.

Overall, we have many angry, profanity filled emails and calls.

## **Caroline Williams**

Manager, Library & Environmental Information Service Center  
EPA Region 8, 1595 Wynkoop Street (8OC), Denver CO 80202-1129  
Office: 303-312-6299 | [williams.caroline@epa.gov](mailto:williams.caroline@epa.gov)